

Tyshea Scott

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CAREER SUMMARY

A resourceful college student, using creativity to form unique displays. Six years in food and retail service industries known for the ability to maintain professionalism in conflict and bringing originality to the tasks assigned.

EDUCATION

Cuyahoga Community College

Pursuing Associate of Applied Business in Graphic Design

Expected Graduation: December 2013

Current Classes

- Advertising and Design
- Package Design
- Portfolio Preparation
- Brand Identity

Art Institute of Pittsburgh – Color Theory Certification: December 2010

EXPERIENCE

Wendy's, Cleveland Heights, OH 2010-present

Cashier

Cash handling in Drive-Thru window, arrange and replenish stock while assisting customers.

- Assisted up to five hundred customers daily averaging one minute and ten seconds per customer
- Resolved customer complaints efficiently and effectively without conflict

Marshall's, Cleveland Heights, OH 2008-2010

Sales Associate

Maintained sales floor and fitting room. Assisted with merchandise and in cashiering as needed.

- Developed concepts for display mannequins using color theory for appeal to customers
- Designed T-stand layouts using current trend forecasting for maximum results
- Received Customer Service Superstar award for excellence in helping customers with purchases

Wendy's, Cleveland Heights, OH 2006-2008

Cashier

Cash handling in Drive-Thru window, arranged and replenished stock while assisting customers.

- Handled up to \$1,000 a day accurately without error
- Accurately handled orders without error while providing excellent customer service